

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of February 2019

C.G.No:24/2018-19/ Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

C. Krishna Reddy,
Chokkandlapalle,
Ramasamudram (M),
Chittoor- Dist

Complainant

AND

1. Assistant Engineer/O/Ramasamudram
2. Assistant Divisional Engineer/Punganur OSD
3. Divisional Engineer/O/Madanapalli

Respondents

ORDER

1. The case of the complainant is that he and another person are having 10 HP motor to the bore well located in the Agricultural land. Since 10 HP was not sufficient to draw water from the bore well he approached the authorities and on their advice he deposited the amount of Rs. 7,200 + 480+ 25 +100 for additional load of 8 HP on 14.09.2015 vide receipt No.8657376. But no transformer was arranged and additional load was also not permitted. Hence a transformer may be arranged and also permit him to have additional load of 8 HP for his USC No.5234503000190.
2. Respondents No. 1, 2 and 3 filed joint written statement stating that the entire Ramasaumdram (M) was declared by the Govt. of A.P. as "Dark Area" hence no AGL services are released and no additional transformers are erected for regularization of additional loads. Complainant deepened the existing AGL Bore Well duly enhancing the motor capacity without the knowledge of the Licensee and paid additional load charges for regularization of additional load of 8 HP to the existing 10 HP for ASC No.5234503000190. Hence additional DTRs are not erected for additional load for the paid AGL existing services, since the Mandal in which the AGL land of the complainant is located was declared as dark area they are not releasing additional Distribution transformers.

DESPATCHED
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3. Personal hearing was conducted on 05.02.2019. Both parties present and reiterated their contentions. Complainant though present refused to sign in the attendance sheet in token of his presence before the Forum.
4. Respondents stated that Panchayat Raj and Rural Development (RD-II) Department issued notification vide G.O. Ms. No.6, Dt: 25.01.2018 extended the same on exploitation of ground water in the over exploited areas under provisions of A.P. WALTA Act, 2002. According to respondents the AGL land of the complainant is in Ramasamudram (M) which was declared by the Govt. of A.P. as dark area. Since Govt. declared Ramasamudram (M) as dark area, complainant is not entitled for enhancing of additional load and not entitled for arrangement of additional DTR. Complainant did not seek for return of the amount deposited by him. If complainant intends to withdraw the deposited amount he is at liberty to submit a separate application. If the complainant submits such application the same shall be considered as per the existing rules. The complaint is devoid of merits.
5. In the result the complaint is dismissed.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th February 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.